



Dr. N.G.P. ARTS AND SCIENCE COLLEGE

(An Autonomous Institution, Affiliated to Bharathiar University, Coimbatore)
Approved by Government of Tamil Nadu & Accredited by NAAC with 'A' Grade (2nd Cycle)
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Endowment Lecture Report

Name of the Faculty	: Commerce
Name of the Department	: Commerce in Business Process Services
Name of the Endowment	: J.R.D. TATA Endowment Lecture.
Year of establishment	: 2020
Title of the Endowment Lecture	: An Overview of Managing Business Process Services
Resource Person's Name and Designation	: Mr. Jagadeeswaran A FAO Transformations lead TATA Consultancy Services Chennai.
Date & Venue	: 27.02.2020 – (11.00 a.m) Seminar Hall VI

Report of the Lecture:

Department of Commerce in Business Process Services organized First J.R.D TATA Endowment lecture on 27.02.2020 at 11.00 a.m. in Seminar Hall VI of our campus. The topic of the lecture was “An overview of Managing Business Process Services by Mr. Jagadeeswaran A, FAO Transformations lead, TATA Consultancy Services, Chennai.

The program was felicitated by Dr. S. Namasivayam, Professor & Head, Department of Commerce in Business Process Services. The guest Mr. Jagadeeswaran clearly explained the concepts of Six Sigma, Project Management, Leadership development and trainings. The faculty members and students of our department attended the lecture and found it very informative and helpful. Overall the lecture was highly appreciated and a good learning experience for all.

Photo 1 with Caption:

An Overview of Managing Business Process Services



Photo 2 with Caption:

An Overview of Managing Business Process Services

